

## Public Health Nursing - New Contact Details

### Eastern PHN Hub 2018

We have been working to improve the way our service is structured to make it easier to access the service and improve responsiveness and equity of service.

This involves the establishment of 4 community hubs for Public Health Nursing (Health Visiting and School Nursing) in Devon.

Devon ICS  
Public Health Nursing Service 'The Hubs'



The hubs will be a single point of contact for families and professionals for all Public Health Nursing Services across a specified geographical area. They will bring together clinicians and administrative processes for phone advice, scheduling appointments, triaging referrals and information received. Clinical service delivery will continue in local areas where many practitioners will remain based but they will no longer be contacted via local bases.

We are moving towards full implementation of The Eastern hub with go live dates below:

**15<sup>th</sup> January 2018** – Clyst, Seaton, OSM, Axminster & Honiton

**29<sup>th</sup> January 2018** - Exmouth & Sidmouth

**12<sup>th</sup> February 2018** - Cullompton

**26<sup>th</sup> February 2018** – Tiverton

Processes are in place to redirect calls and post from existing local bases and communication is taking place with all stakeholders. However we would appreciate your support in cascading the relevant contact details within your service and to any families who wish to contact us to ensure as smooth a transition as possible.